

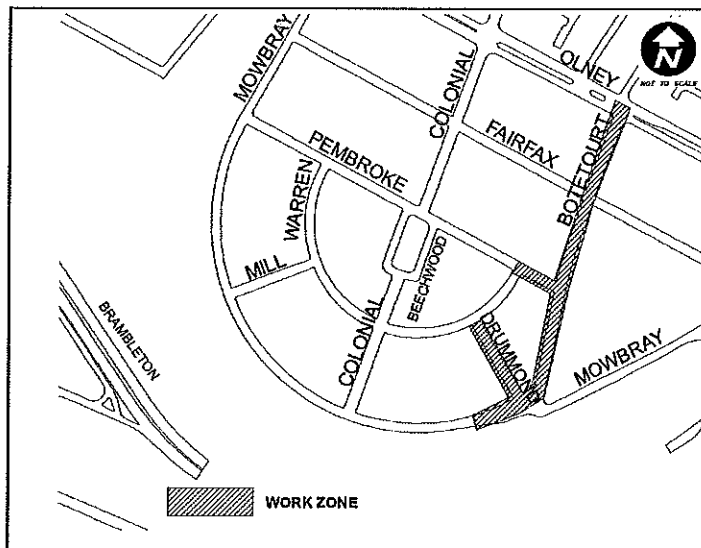
May 7, 2012

## Water and Sanitary Sewer Replacement Nears Completion

Dear Valued Customer,

Norfolk Department of Utilities is pleased to report that the replacement of the water and sanitary sewer pipes, shown in the area on the map to the right, is continuing as scheduled. Final completion of the area is scheduled for late summer of this year and will include newly paved streets.

In the coming weeks, the City's contractor, Tidewater Utilities, will be contacting homeowners to arrange for the installation of sewer service lines to their homes.



The City and our contractor will continue to do our best to minimize the unavoidable disruptions associated with construction. If you have any questions regarding the project, please do not hesitate to contact the City's on-site construction inspector, Chris Ball. He can be reached by cell phone at 374-0127 to respond quickly. You may also contact the City's Mowbray Arch Project Manager, David Speer, at 664-6724 or email [david.speer@norfolk.gov](mailto:david.speer@norfolk.gov).

We look forward to completing this project to enhance your water and sanitary sewer services for many years to come.

Sincerely,

Kristen M. Lentz, P.E.  
Director of Utilities